

FRIENDS ASSOCIATION FOR CHILDREN
1004 SAINT JOHN STREET
RICHMOND, VA 23220

DONOR PRIVACY POLICY

FRIENDS Association for Children is committed to respecting the privacy of our donors. Donor information is important to us and will not be shared with any third parties unless specifically authorized by the donor.

Awareness – FRIENDS Association for Children provides this Donor Privacy Policy to make you aware of our privacy practices, and to inform you of the ways in which your information is used.

Information Collected – The donor information that we collect and maintain includes name, organization, address, telephone number and email. In addition, we maintain date and amount of donations.

Use of Information – FRIENDS uses the information collected to record a transaction and communicate with our donors.

Personal Information – FRIENDS will not sell, rent or lease any personal information to other individuals or organizations. The identity of all donors will be kept confidential. The use of personal information is limited to internal purposes only.

Removal From our Mailing List – It is our desire not to send unwanted mail to donors. Please contact us to be removed from our mailing list.

Security Measures – Although donor information is not kept anywhere within the website, FRIENDS does have an SSL certificate for a secure website experience. Donations made with a credit card are processed through Paypal, which is PCI compliant. FRIENDS donor database, is cloud based, and partnered with Amazon Web Services (AWS). AWS is a fully accredited SSAE16, SOC, PCI-DSS level 1, and ISO-9001/27001 certified hosting facility.

Neighborhood Assistance Program – For donors who elect to participate in the Neighborhood Assistance Program, FRIENDS is required to provide the Virginia Department of Education with a donor & agency signed form that includes all of the aforementioned donor information, as well as the donor's Social Security Number (or EIN for donations from a business). That information & form is submitted to the Virginia Department of Education via their SSL secured Single Sign-on for Web Systems (SWSS). FRIENDS retains a hard-copy of that form for our records.

Contact Us – Please contact us with any questions or concerns regarding our Donor Privacy Policy, at cassaid@friendsva.org, or (804) 644.2357